

COQUET COTTAGES

Access Statement for Cheviot House

Property Details

Cheviot House

Glororum
Bamburgh
Northumberland
NE69 7AW
Telephone in the property: 01668 214591

Introduction

Cheviot House provides self catering facilities for up to 6 people and is a stone-built end-terraced house located in Glororum, near Bamburgh.

There is private parking for a least 3 cars opposite the house in a fenced and gated area.

Dogs are not permitted at Cheviot House.

Cheviot House is generally suitable for those with disabilities as all bedrooms and bathrooms are on ground level although note that there are no adjustments to any of the bathrooms or cloakroom facilities for guests with disabilities. However, there are a couple of steps up to the front door.

Cheviot house is located just over 1 mile from beautiful Bamburgh village with shops, pubs, restaurants, cafes also the famous castle and excellent beach.

A house telephone is provided which can take incoming calls and outgoing, we ask that the phone should only be used for local calls or emergencies. The telephone number of the house is shown above. Mobile reception can be limited within the house but in the centre of the village is slightly better.

Smoke detectors are provided in the house and a fire blanket and first aid kit is provided in the kitchen.

No smoking is permitted in Cheviot House.

Pre-Arrival

Marketing

Marketing is carried out via the internet. Cheviot House is advertised for letting via Coquet Cottages, who handle all bookings administration. Their extensive website provides detailed information on the house, along with availability information and online booking. The web address is www.coquetcottages.co.uk.

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Enquiries

All booking and general enquiries prior to the holiday are directed to the Agent, Coquet Cottages.

Bookings

Bookings can be either made directly on-line, by telephone or email.

Website Accessibility

The website is fully W3C compliant. This access statement can be viewed online via the Coquet Cottages website and is available either in printed format via the website (via a link on the Cheviot House webpage) or electronic format upon request.

Location

Cheviot House is situated in a little hamlet called Glororum and is just over a mile away from Bamburgh and 4 miles from Seahouses, with several shops, pubs, restaurants and cafes. The nearest larger town is Alnwick, 15 miles south.

Grocery Provisions

Grocery provisions may be ordered online, via several stores including Asda and Tesco's. It is essential that any deliveries you organise are scheduled for delivery after your arrival at Cheviot House, There is also a small local store situated in Bamburgh which sell fresh vegetables and fruit along with most groceries. Any specific requirement may be handled by Coquet Cottages upon request, for which there may be a small charge depending upon the request.

The nearest shop-mobility scheme is at Newcastle, 18 miles south.

Welcome Pack

A Welcome pack is provided which typically comprises the following but is subject to minor variation;

- A selection of teas, coffees and sugar in sachet format
- A carton of fresh milk
- A packet of biscuits or home-made cake
- A small loaf of locally baked bread
- A selection of small jams
- A pack of butter
- A bottle of wine
- Complimentary toiletries for adult guests (hotel sized 30ml bottles usually)
- One/two toilet rolls per bathroom
- Kitchen roll, foil and cling film are usually provided but cannot be guaranteed
- A local Northumbrian Gazette (published weekly on a Thursday)
- Fresh flowers
- Sweets and fruit juice for children
- A treat, toilet bags and a dog towel for dogs

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High Chair and Travel cot with mattress

Please request the above when making your booking. Handling and safety instructions are in the guest information file. No cot linen will be provided.

Equipment Hire

Equipment hire services are available locally; please contact Coquet Cottages for advice.

Arrival and Car Parking Facilities

There is parking for up to 3 cars opposite Cheviot House in a private parking area which is fenced and gated.

Entry into the Property

Access to the house is by the front door. The front door has a small step then into a hall way where there is a cupboard for putting coats and a cloakroom. The front door is timber, part-glazed with glass and there is an outside light which is lit for guests' arrival. There is a Yale lock, 1 key is required to open the door. There is also a door which is just beside the front door which gives you access into the utility room which is ideal for dirty boots and washing dogs.

Keys for gaining access to the house are retrieved from a key safe located to the left side of the front door, at shoulder height, and has a combination lock. A code is provided alongside directions prior to arrival. It is recommended that if the party splits up, that the key is kept in the key safe so that anyone in the party can gain access to the house at any time if they keep the code with them. Lights are lit outside the house and in the lounge to aid initial entry and familiarisation with the house upon arrival.

Contact details in case of any problems in accessing the house are provided with directions and key collection instructions.

There are wooden threshes at the door ways. Contrast between flooring and skirting's and doors is good. All floors are either tiled or wood and there is underfloor heating throughout.

Lounge

The lounge and kitchen are open plan and are accessed from the hallway via a fully-glazed double door with a standard handle.

The lounge is covered in wood flooring and there is a large, rug in front of the fire. There is a large 3 and a two seater, fabric covered settees and an armchair with footstool. There is a large coffee table in front of the settees and a nest of tables with a table lamp to one side of the 2-seater settee.

There is a flat screen TV with sky multi room and also a DVD player, a small selection of DVD's can be found in the storage drawer under the TV. A small selection of books are located on the shelves just above the TV

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There is a gas fire which is controlled by remote control, please be aware that the front of the fire gets very hot.

The lounge gets a lot of natural light from the large window which has patio doors leading into the front garden and has wall lights which are controlled by a dimmer switch and also two table lamps.

There is a side-board behind the large settee which has a selection of games and children's books. There is also a side table which has a mp3/mobile docking station.

The Kitchen area

The kitchen has a tiled floor. The lighting is very good, provided by three ceiling lights. As well as a light above the hob area there are under bench lights to illuminate the work surfaces,

Kitchen appliances and facilities:

- Electric 45cm stainless steel electric fan assisted oven and a gas 5 ring hob.
- Extractor fan with integral light above the hob.
- Integrated Fridge/freezer
- Built in Microwave
- Electric kettle
- Dishwasher
- 4 slice toaster

Most crockery is stored at chest height via kitchen cupboards. Pans and cooking dishes are stored at below bench height level. Cutlery is stored at waist height. Cups and mugs are stored at chest level cupboards.

Dining Room

The dining room is accessed through double fully glazed doors that lead from the kitchen area it has a large solid wood table and six chairs a long with a large leather chair. This room has 1 window and a fully glazed door which leads onto the back patio area and garden. It has ceiling down-lighters and two free standing lamps.

The flooring is wood but there is a large rug in under the table. There is also a console table which has place mats stored on it

Utility Room

The utility room can be accessed through the dining room and also from a door at the front of the house, it has a sink and cupboards. There is a washer and separate tumble dryer.

The hot water switch is located on the wall next to the main cupboard which has the water tank and heating switch in. The boiler is set by the owners according to the season and a timer programme unit is situated in a locked cupboard, which again is set by the owners.

Each room has a control for the underfloor heating. The utility room is also storage for laundry items, washing basket, pegs, ironing board, iron, airer.

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There is a fortnightly collection system in place for blue bins (recyclable items) and black bins (general household waste), full details are provided in the Guest Information file and also on a chart affixed to the utility room wall.

Bedrooms

The master bedroom is spacious and has a super-king-size wood bedstead (6ft wide) with a medium firmness pocket sprung mattress, a Microfiber quilt which is ideal for allergy sufferers and high quality bedlinen. Pillows are all synthetic.

The floor in this bedroom is tiled. There is 1 window and also a fully glazed door which leads out into the front garden.

There are energy saving ceiling down-lights which take a few seconds to get bright. There are also 2 bedside table lamps on either side of the bed.

Blackout blinds are provided in addition to decorative curtains. There is a large wall hung mirror.

There is a double wood wardrobe and a dressing table with storage space and a stool and there are drawers on either side of the bed.

The telephone is located in this room along with the router for free wireless broadband access.

There is an en suite shower room which has a low level WC, hand basin with an illuminated mirror above and a mains adapter for a shaver, and a shower cubicle.

Natural light is provided by a window which has a blind for privacy and is supplemented by ceiling down-lighters. There is an extractor fan and the floor is tiled. There is a heated towel rail in addition to the underfloor heating.

The second double bedroom is fully carpeted and has a king-sized wooden bedstead (5ft wide) with a medium firmness pocket sprung mattress and the same high quality bedding as the master bedroom.

There is 1 window, ceiling down-lighters and 2 bedside table lamps. Blackout blinds are provided in addition to decorative curtains. There is a large wall hung mirror. There is a double built in wardrobe and also bedside drawers and a dressing table which has storage and a stool.

The third bedroom has two full sized single beds (3ft wide) which can be made into a super-king-size (6ft wide) bed on request. This has the same high quality bedding as all the other beds.

There is a double built in wardrobe, two bedside tables each with a single drawer and cupboard. There is a full length mirror. There is a fully glazed door which leads to the back garden.

This room has a flat screen TV with DVD player built-in and 'Sky Multi-Room' channels. This room has tiled flooring and bedside rugs. The lighting consists of ceiling down-lighters and 2 bedside table lights.

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Bathrooms

The bathroom has a full size bath and a separate shower cubicle, low level WC and wash hand basin with an illuminated mirror above there is also a mains adapter for a shaver.

Natural light is provided by an opaque small skylight and supplemented by good ceiling down-lighters. The floor is tiled. There is an extractor fan and a heated towel rail in addition to the underfloor heating.

Grounds

There is a small garden at the side of the house with views of Bamburgh Castle, the sea and The Farne Islands, there is also a large fenced garden to the front of the house with patios which has views of the Cheviot Hills.

The back garden also has a patio area. Patio furniture is provided but stored away in winter months. We ask that any cushions on seats are stored away in the boxes provide in the potting shed if it is raining.

Additional Information

Advice is provided in the Guest Information File of what to do in the event of an emergency, including the location of the exits are and advice on where to store keys.

Emergency torches are provided in bedside tables to aid escape in the event of a power failure.

Emergency contact numbers are provided both at the time of booking and in a clearly labelled Guest Information File. Emergency service numbers are kept next to the house telephone.

Local Services

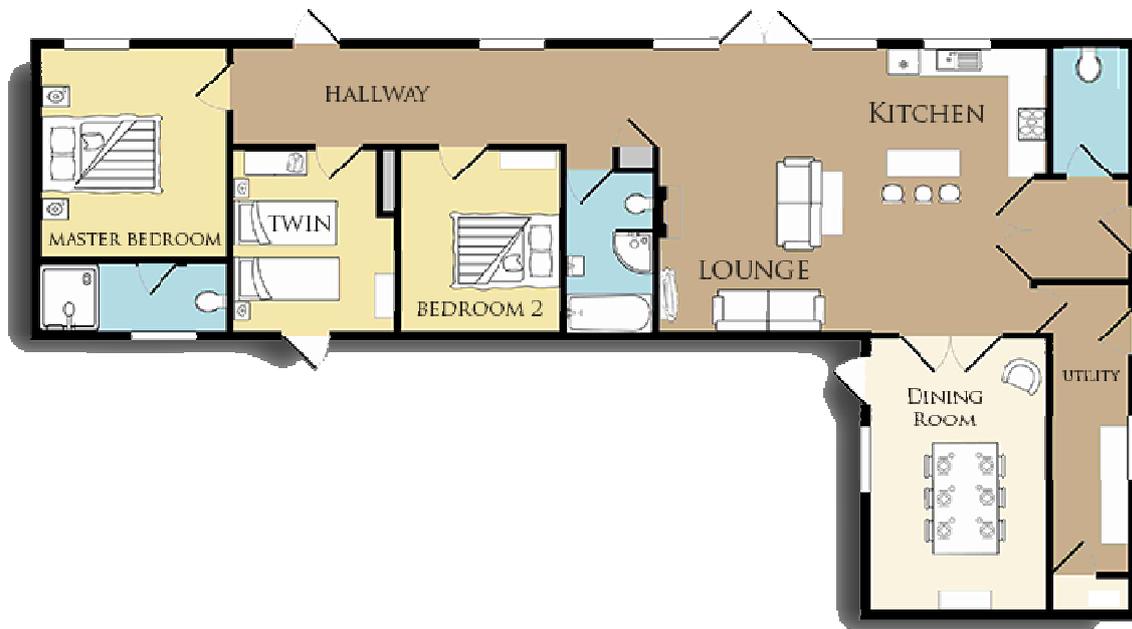
Local equipment hire companies: Available upon request from Coquet Cottages.

Local public transport numbers: Available upon request from Coquet Cottages.

Local accessible taxi numbers: Available upon request from Coquet Cottages.

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Floor Plan



Owners

Malcolm and Carol Humble

Contact details are provided in the Guest Information File in the cottage. The owners are your first point of contact after you arrive at the house, not the booking agent.

If you have any queries *before* arriving at the cottage, please contact the booking agent, Coquet Cottages (full contact details above).

Booking Agent

COQUET COTTAGES

2 Station Road
Warkworth
Northumberland
NE65 0XP

Telephone: 01665 710700

Email: info@coquetcottages.co.uk

Website: www.coquetcottages.co.uk

Hours of operation: The office is open from 9am to 6pm Monday to Friday and 10am to 4pm at weekends. The owners are contactable at any time.

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We welcome your feedback to help us continually improve if you have any comments please phone 01665 710 700 or email info@coquetcottages.co.uk.